

Medicare Advanced Primary Care Services

At Andover Family Medicine, your health is our priority and it's our privilege to care for you. We already provide ongoing care that goes far beyond office visits – helping you stay healthy, supported, and connected.

Medicare has a new program called **Advanced Primary Care Management (APCM)**. This program simply allows Medicare to recognize and support the care you already receive from your primary care provider.

What is APCM?

APCM is a Medicare program that helps us take care of you outside of office visits. It allows our team to dedicate more time, staff, and resources behind the scenes to stay more connected and better manage your care.

What This Means for You

✓ Access & Support

You have 24/7 access to the care team and alternatives to traditional office visits. You can reach out with questions by phone or message – without always needing an appointment.

✓ Personalized Care

You will have a care plan tailored to your health goals. We will help you stay up to date with important screenings, preventive care, with attention to your overall well-being.

✓ Care Coordination

We help keep your medications, specialists, and treatments organized and working together. We will follow-up after hospital stays or ER visits to keep your recovery on track.

Is There a Cost?

You will still receive all your regular Medicare benefits. APCM services are billed monthly and are subject to your usual Medicare deductible and co-insurance.

Why This Matters

- You keep the same doctor and care team you trust.
- You get the same high level of care that you're used to.
- Medicare is simply helping support the work that we already do for you.

Unfortunately, Medicare has reduced payments for office visits over the last few years. This program was designed to help primary care providers make up the financial difference. Our office remains committed to delivering the personalized and attentive care you expect.

